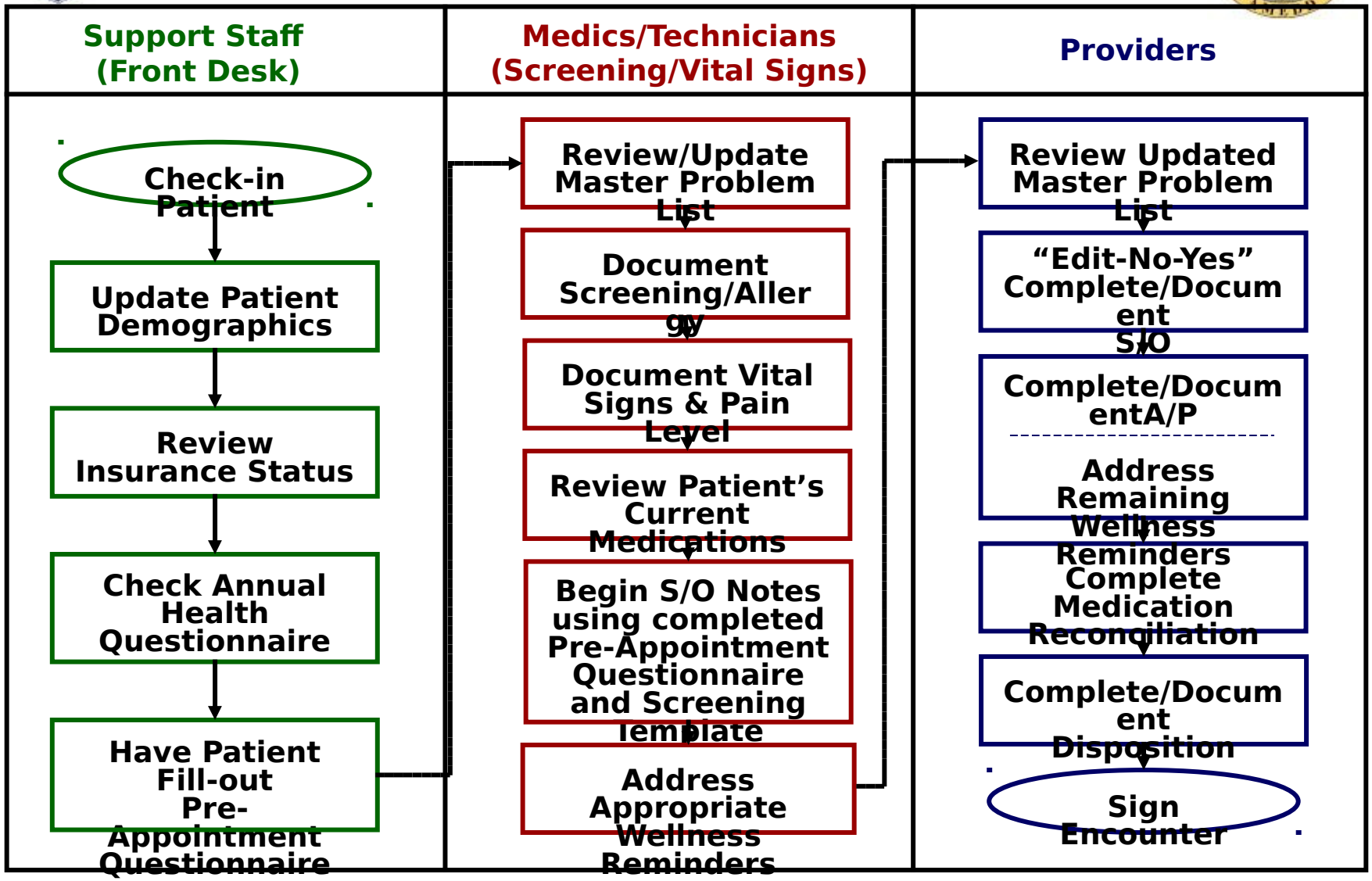
Outcome-based Clinical Care Process Provider

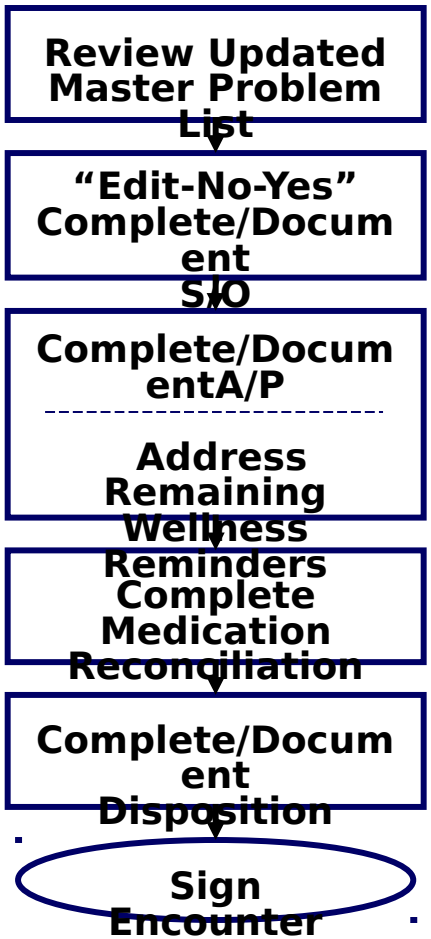
Outcome-based Clinical Care Process

(from AMEDD AHLTA Guide to Improved Healthcare Outcomes)



Outcome-based Clinical Care Process

Providers



Outcome-based Clinical Care Process
Provider

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AHLTA SUPPORT

Review Updated Master Problem List

"Edit-No-Yes" Complete/Document S/O

Complete/Document A/P

Address Remaining Wellness Reminders

Complete Medication Reconciliation

Complete/Document Disposition

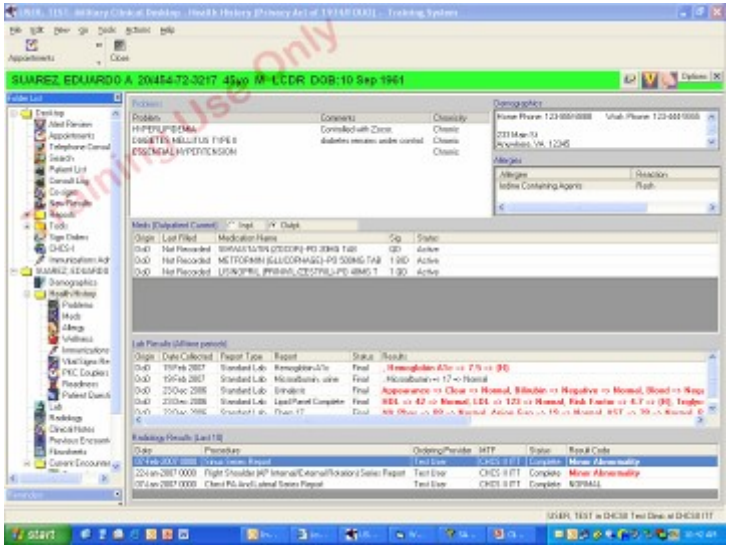
Sign Encounter

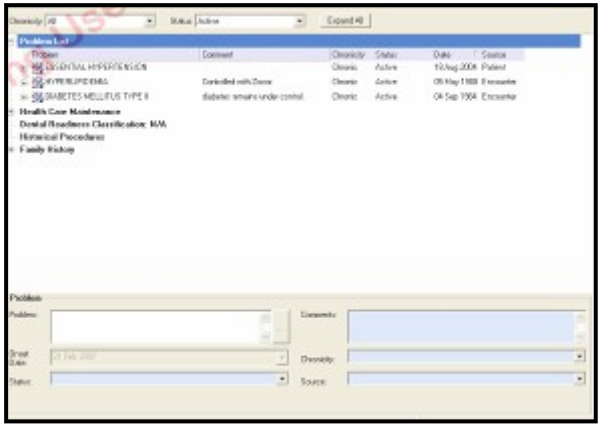
Open the Appointment

Open/Review Health History Module

Note: Include Problems Module in Health History selections

Open Problems Module and Review Updated Master Problem List





Outcome-based Clinical Care Process
Provider

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AHLTA SUPPORT

Review Updated Master Problem List

"Edit-No-Yes" Complete/Document S/O

Complete/Document A/P

Address Remaining Wellness Reminders

Complete Medication Reconciliation

Complete/Document Disposition

Sign Encounter

Open the Appointment

Review Screening and Vital Sign Entries

S/O documented by Staff?

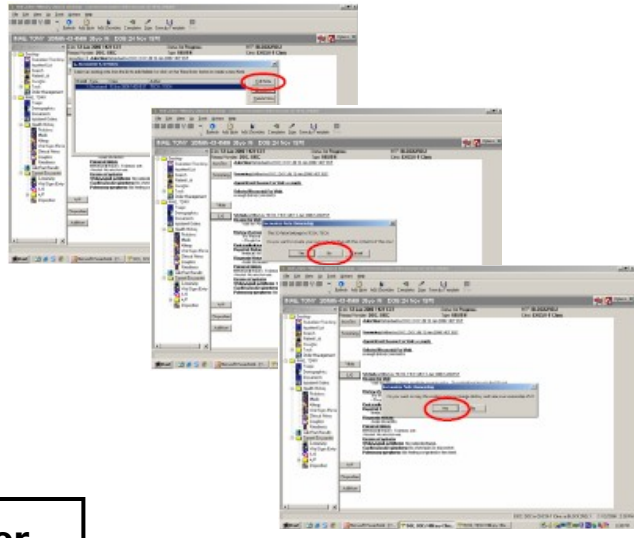
Yes

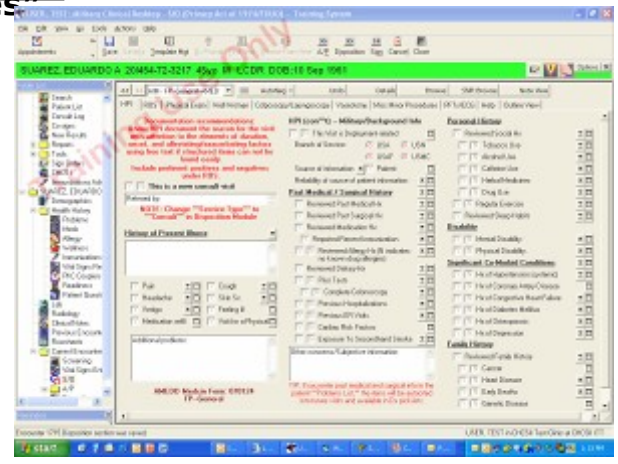
No

Take-over Note "Edit-No-Yes"

Use Template to Document S/O

Default Template plus DX Prompt,
or Disease-specific Template,
or AIM Form





Outcome-based Clinical Care Process
Provider

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Review Updated Master Problem List

"Edit-No-Yes" Complete/Document S/O

Complete/Document A/P

Address Remaining Wellness Reminders

Medication Reconciliation

Complete/Document Disposition

Sign Encounter

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Open the A/P Module

Document Diagnosis
from Template, Problem List or Favorite List. Otherwise, search.

Add 'Comments' under Diagnosis
for differential diagnosis, plan, etc.

Address Remaining Wellness Reminders

Place Orders for Rads, Labs or Meds
From Template or Order Sets

Give Patient Instructions as necessary

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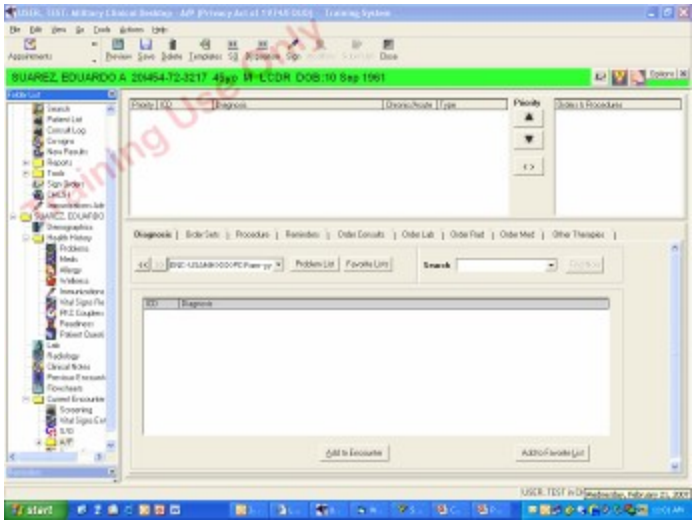

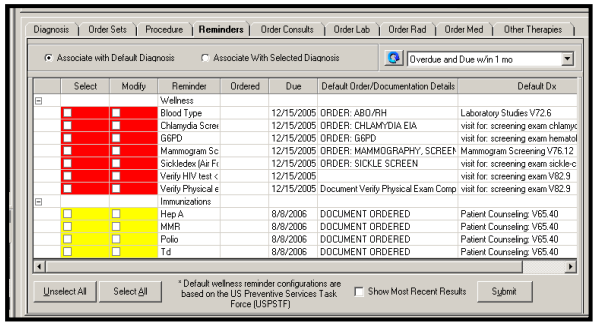

Outcome-based Clinical Care Process
Provider

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Review Updated Master Problem List

"Edit-No-Yes" Complete/Document S/O

Complete/Document A/P

Address Remaining Wellness Reminders

Complete Medication Reconciliation

Complete/Document Disposition

Sign Encounter

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Open the Medications Module

Select the Appropriate Search Filter

i.e. Outpatient Current

Delete Medication?

Yes

Select/Delete Medication(s)

No

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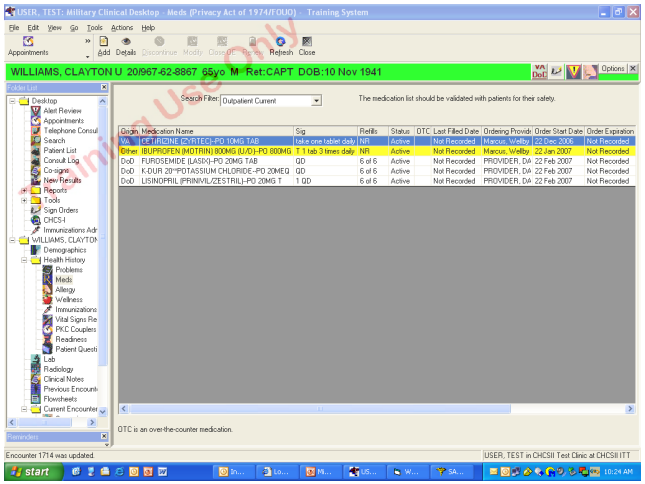

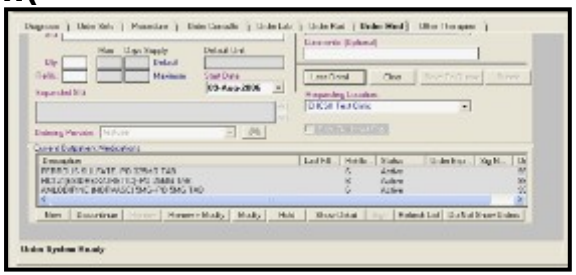

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Provider

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Review Updated Master Problem List

"Edit-No-Yes" Complete/Document S/O

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Address Remaining Wellness Reminders

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Sign Encounter

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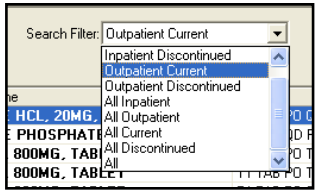

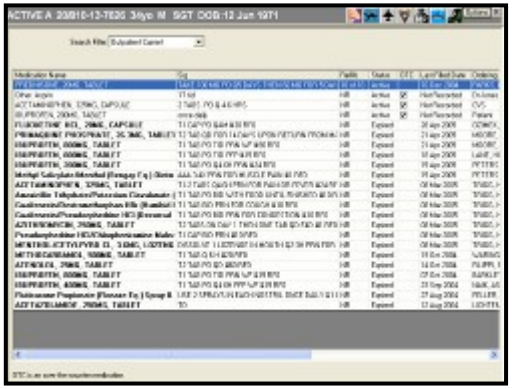

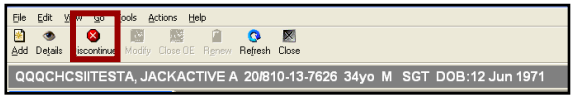
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(another option for medication reconciliation

Outcome-based Clinical Care Process
Provider

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Review Updated Master Problem List

"Edit-No-Yes" Complete/Document S/O

Complete/Document A/P

Address Remaining Wellness Reminders

Complete Medication Reconciliation

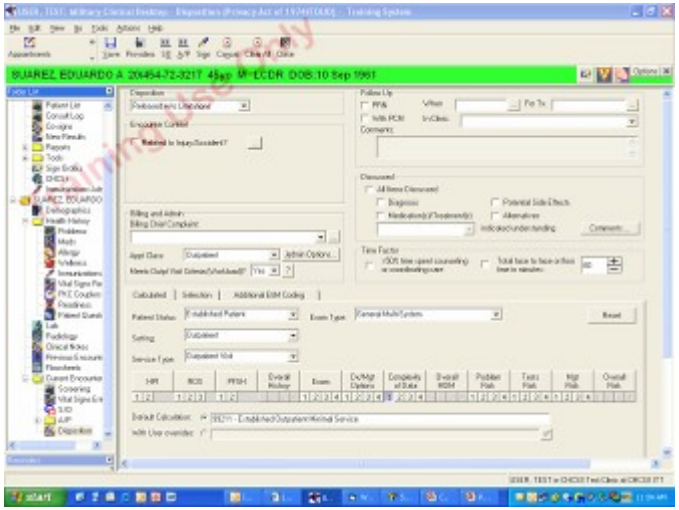
Complete/Document Disposition

Sign Encounter

Open the Disposition Module

Document Discharge Status and Follow-up Instructions

Check Filters for and E&M Code



Outcome-based Clinical Care Process
Provider

MACRO

- Review Updated Master Problem List
- "Edit-No-Yes" Complete/Document S/O
- Complete/Document A/P
  - Address Remaining Wellness Reminders
- Complete Medication Reconciliation
- Complete/Document Disposition
- Sign Encounter

MICRO

- Click "Sign" on Action Bar
- Review Encounter Documentation
- Sign/Close Encounter Documentation
- End of Process

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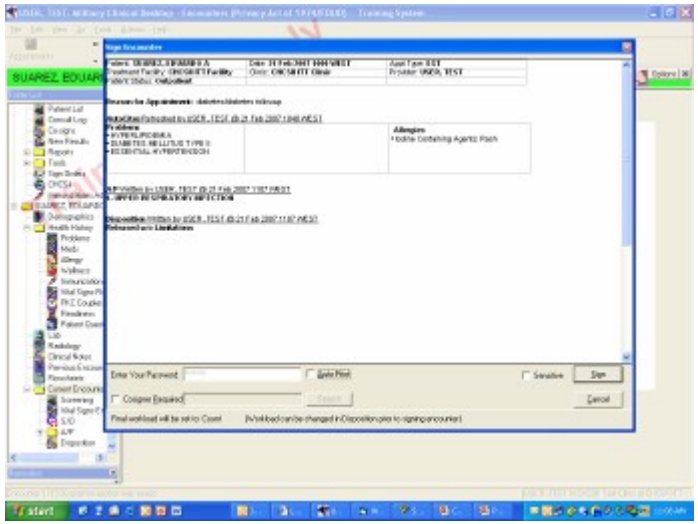
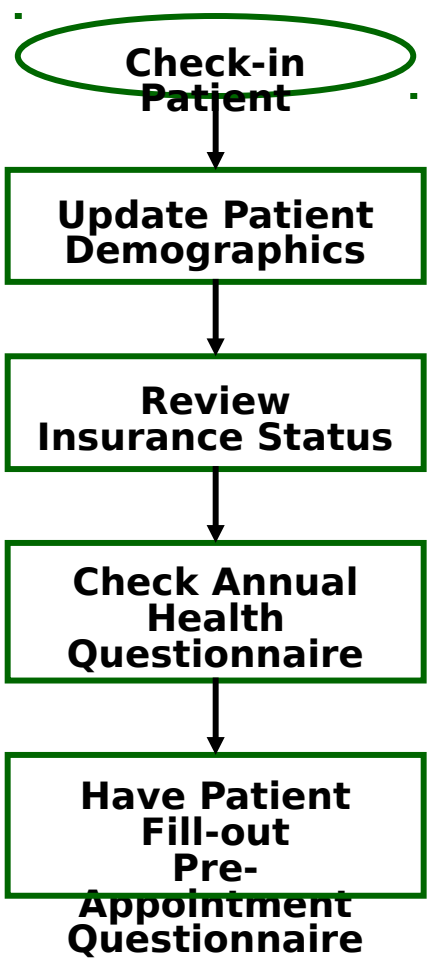


AHLTA
Process Outline

Outcome-based Clinical Care Process

Support Staff (Front Desk)

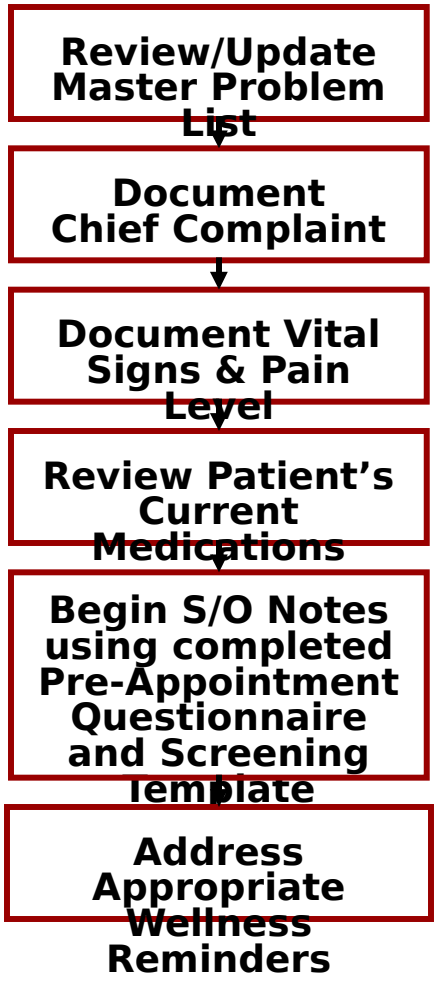


- Basic Navigation: Title Bar, Menu Bar, Action Bar, Patient ID Bar, Folder List, Remi, Status Bar, Tool Bar, Shortcuts
- Search Module
- Appointment Module (Change Selections)
- Check-in, Transfer, Cancel Appointments, Status
- New Appointment
- Demographics (Local Info/Comments)
- Insurance Information
- Patient Questionnaire
- Questionnaire Set-up

(Not in AHLTA)

Outcome-based Clinical Care Process

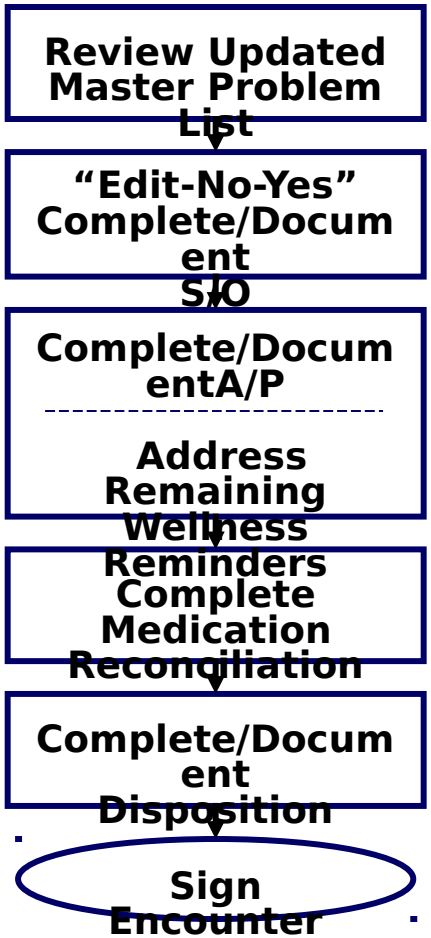
Medics/Technicians (Screening/Vital Signs)


Review/Update Master Problem List
Document Chief Complaint
Document Vital Signs & Pain Level
Review Patient's Current Medications
Begin S/O Notes using completed Pre-Appointment Questionnaire and Screening Template
Address Appropriate Wellness Reminders

- ❑ Problems Module (Master Problem List)
- ❑ Screening Module
- ❑ List Management (or Favorites Lists)
  - Diagnosis
  - Procedures
  - Complaints
- ❑ Allergy Module
- ❑ Vital Signs Module
- ❑ Meds Module
- ❑ Meds Reconciliation
- ❑ S/O Module
- ❑ MedCin
- ❑ S/O Notes
- ❑ S/O Template (List, AIM Form)
- ❑ Wellness Reminders
- ❑ Reminders Pane
- ❑ Reminders Tab
- ❑ Wellness Module

Outcome-based Clinical Care Process

Providers



- ❑ Health History Module
- ❑ Previous Encounters

- ❑ "Edit-No-Yes"
- ❑ S/O Template Management
- ❑ DX Prompt, Prompt, I Prompt
- ❑ Dashboard, HPI/ROS Flip, Auto Neg, History Button
- ❑ Copy Forward

- ❑ Diagnosis Tab
- ❑ Plan/Comment Text Box
- ❑ Order Tabs, Order Sets
- ❑ Encounter Templates, Default Template
- ❑ Diagnosis-Orders and Procedures Association
- ❑ Reminders Tab

- ❑ Army Profile
- ❑ S-O-A-P to E&M Codes to RVUs

Others:

- ❑ Telephone Consult
- ❑ Alerts
- ❑ Consult Log
- ❑ Add Note
- ❑ Clinical Note
- ❑ Deployment Module

Summary

- Use of efficiency tools
  - Encounter Templates/Order Sets
    - Consider using Reports to customize Templates
  - Dx Prompt/Prompt
  - Default Template
- Focus on Health Care Team approach to documentation